



nsw**stoma**

LIMITED

WELCOME



ONL
OSTOMY NSW LIMITED

ABN 92 003 107 220

Tax Deductible DONATIONS Greatly appreciated



Venue Information

- ✓ Location of facilities
- ✓ Evacuation procedure
- ✓ Lunch arrangements
- ✓ Donation box

Acknowledgement of country

NSW Stoma and Ostomy NSW acknowledge the traditional custodians of Belmore, in the City of Canterbury, is part of the traditional land of the Bediagal people and we pay respect to the Elders past, present and emerging.

The information contained in these presentations is general in nature: Ostomates are advised to seek attention from a medical professional regarding their own health issues.

Ostomy NSW Limited

Stephen Lardner - Manager



NSW Stoma Limited

Mary Egan - General Manager



Our guests

NSW Stoma

- ▶ Anne Marie Lyons - STN CNS
Concord
- ▶ Carol Quast - Director
- ▶ Mathew Boyd-Skinner - Member

Ostomy NSW

- ▶ Heather Hill - retired STN
- ▶ Lee Gavegan STN CNC -
Westmead
- ▶ Greg Doyle - Director
- ▶ Adam Keam - Director

Stoma Nurses

- ▶ We are looking forward to welcoming our local STNs during the day.

Our Appliance Suppliers - thank you for your support

- ❖ Coloplast
- ❖ ConvaTec
- ❖ Dansac
- ❖ Future Environmental Services
- ❖ Hollister
- ❖ JD Healthcare
- ❖ Omnigon
- ❖ Sutherland Medical



"Looking After People. Caring For People"



AGENDA

10:00am - Welcome to trade displays

10:45am - Official Welcome, Associations, Stoma Scheme.

11:30am - A patient's perspective - Mathew Boyd-Skinner

12:00pm - Types of Stoma - Anne-Marie Lyons CNS STN

12:30pm - Lunch: can be purchased from the club bistro

1:30pm - How the Stoma Scheme Operates

1:45pm - A patient's perspective - Carol Quast

2:15pm - Parastomal hernia - Lee Gavegan CNC STN

2:45pm - Q&A session run by our Stomal Therapists.

3:30pm - Lucky Door Prizes & Close.

Fast Facts!

- ✓ **13,000** members in NSW (**47,000** nationally)
 - ✓ **60%** in Sydney Metro area
 - ✓ **3,897** different products distributed each month
 - ✓ **61,000** cartons per month
 - ✓ **8,000** orders processed monthly, or
 - ✓ Average **160-180** orders per day each association
 - ✓ **≈\$30** million funded by Medicare in NSW
 - ✓ **\$2200** per member annually
-

Brands and Products

- ✓ **3897** products on the stoma appliance scheme
- ✓ High volume products are stocked
- ✓ Lower volume = **24-48** hour turnaround from suppliers



Ostomy NSW



Ostomy NSW Activities

Principal Activities

- ▶ Supply surgical appliances and services under the Federal Government Stoma Appliance Scheme
- ▶ Members with: Colostomy, Ileostomy, Ileal conduit, Urostomy or any other external pouch.

Membership: 6200 Ostomy NSW active in 2022

Operational times

- ▶ Monday to Thursday - Phones and office 8am to 4:30pm;
- ▶ Click To Boot option for Sydney residents
- ▶ Friday - 7:30am to 2pm (pick and dispatch only, no phone enquiries or pickups)

Board of Directors: President and 7 Directors

Staff and volunteers (October 2022)

- ▶ 15 paid employees (140 years experience)
- ▶ 36 volunteers (253 years experience)

Stomal Therapy Services - every Tuesday by telehealth consult (phone for an appointment)

Objectives - Ostomy NSW



- ❖ Continue to provide efficient and accurate delivery of stoma appliances and ancillary products to members under the Stoma Appliance Scheme.
 - ❖ Improve the wellbeing and quality of life of all ostomates and the community in general.
 - ❖ A financial model that ensures long term viability, liquidity and solvency with capacity for growth.
 - ❖ Maintain a workforce that retains talent, is trained in all aspects of the Stoma Appliance Scheme and works in an efficient and safe manner.
-

Strategies - Ostomy NSW



To achieve our stated objectives, the company has adopted the following:

- ❖ Maintain adequate premises with the right use of technology to do good things for our members.
- ❖ Keep members informed of any issues that directly affect their deliveries or products, without attempting at any time to provide or imply any medical advice.
- ❖ Be recognised by its members as the Ostomy association that excels in member service.

Measures - Ostomy NSW



- ❖ Communication with members to ensure their voice is heard by asking stakeholders about ONL's service.
Action: Member survey
 - ❖ The right balance between paid staff and volunteers.
Action: set the level of full-time equivalents (FTE).
 - ❖ Financial viability.
Action: Monthly P&L, quarterly comparisons over 3 years, surplus result from sum of three years.
-

Kirrawee facilities





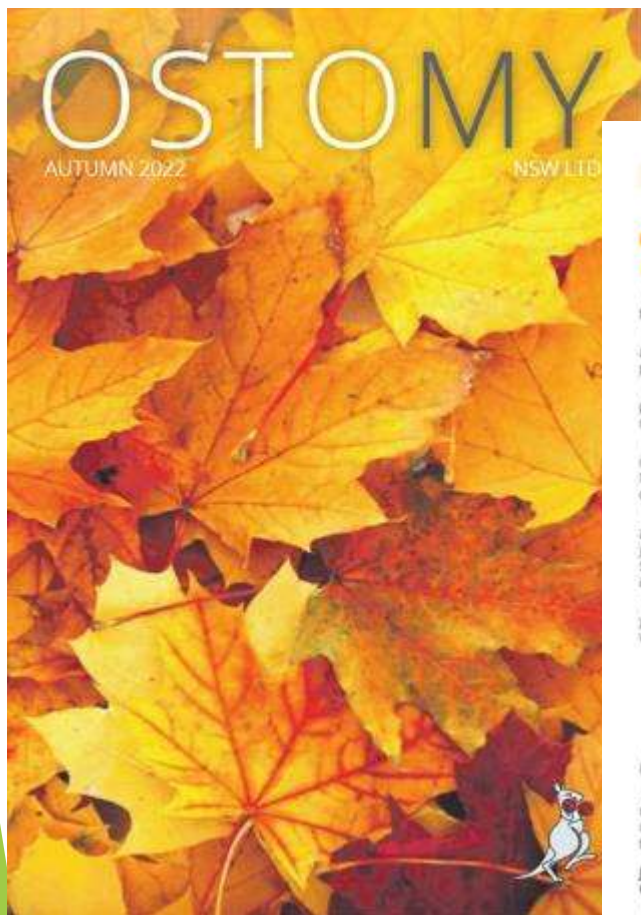
Our team



ONL Directors



Communication - magazines



ARTICLE

Skin Care Advice

Stomas essentially involve the maintenance of a permanently open breach of the skin therefore the site requires expert skin care.

The crucial skill in managing the skin comes mainly at the point of cleansing and changing as it is at this point that skin integrity is at risk. The skin around your stoma, also called peristomal skin should look and feel like the skin on the rest of your abdomen.

As with most situations an ounce of prevention is worth a pound of cure when it comes to peristomal skin care. You may have concerns that your skin will become irritated due to urine or faeces, or from having a pouching system on the skin all the time.

Finding the product that gives you the best fit for your stoma and abdomen is most important to prevent any potential leakages that may irritate the skin. Your Stomal Therapy Nurse will advise and assist you with the best choice and teach you to use ostomy products correctly to decrease the chance of skin irritation.

A big proportion of people with a stoma are likely to experience some type of skin problem at some time and often are unable to identify if in fact they have a problem. Sometimes your skin may look pinker, redder or darker immediately after removing your pouch but this should fade away in a few minutes. If the redness persists or becomes itchy it may be an allergic reaction to your stoma pouch or other products you may be using.

A visit to your Stomal therapist is required to determine the cause. Be gentle removing your pouch from the skin to avoid skin tears; carefully press the skin away from the adhesive with one hand whilst gently pulling the adhesive away from the skin with the other hand.

Removing the pouch from top to bottom usually works best and helps prevent any spills on the skin. Basic rules of skin care are KEEP IT SIMPLE! and that means the fewer products used on the skin the better.

Wash the skin with warm water and a soft cloth and dry well before applying new pouch. It is ok to shower without your pouch on and for many people this is the preferred option.

Baby wipes can leave a residue build up on the skin that can impair the adhesive quality of your pouch and are best avoided. Remover wipes or skin barrier films should only be used sparingly and only if they are really needed. Most people do not require daily use of these products.

Janet Forsyth RN MACN JP
CNC Stomaltherapy

Footnote: We are pleased to announce the appointment of Lee Savageon STN CNC as a Consultant Stomal Therapy Nurse at Ostomy NSW, commencing in March 2022. Our next edition will feature more details about her role at Ostomy NSW and accessibility of her services to all of our members. Please call our office on (02) 9542 1300 to contact Lee, who is available each Tuesday for remote access consultations.

STOMAL THERAPY SERVICES - (NSW & VIC)

WOLLONGONG PRIVATE HOSPITAL WARD 4 SOUTH

Heleen Richards CNC, Mondays only
Phone: (02) 4286 1000 Fax: 4286 1812

BEGA COMMUNITY HEALTH CENTRE

Julie Metcalf CNS STN
8:30am - 4pm Mon-Thurs
Phone: (02) 6491 9800
Please leave your name & phone number on the answering machine for a return call.
Email: julie.metcalf@health.nsw.gov.au
P O Box 173, Bega NSW 2550

NOWRA COMMUNITY HEALTH CENTRE

5 - 7 Lawrence Ave, Nowra 2541, Stomal Therapy Clinic: Mondays by appointment.
Phone: (02) 4424 6300
Or Fax: (02) 4424 6347
Brenda Christiansen STN (Mon-Friday, Clinic)

RANSAY PRIVATE NOWRA

Liz McLeod
Phone: (02) 4421 5855

CENTRAL COAST

SEND STOMAL THERAPY@health.nsw.gov.au is the e-mail for the Central Coast LHD (south of Sydney) including Griffith, Wingah, Shellharbour, Temora and Tuncurry etc.

Each day, many doctors and staff access the email - if you need to visit, please contact the clinic.

GOSFORD DISTRICT HOSPITAL

Debbie Day CNC
Sharon Gibbins
Mary Cuthbert
Annik Laydon, Emma Cutugno (Relief)
Phone: (02) 4320 3223 8am to 4pm Mon-Fri.

GOSFORD PRIVATE HOSPITAL (SURGICAL WARD)

Karen Michamara, STN
Dee Coulton (Reliever) 4324 7111

NEWCASTLE REGION

CALVARY MATER HOSPITAL

Tess Richards CNC
Jane Fifield STN
Lara Riley STN
Phone: (02) 4014 4815
stomaltherapy@calvarymater.org.au
kellefussel
Kelle-anne russell@calvarymater.org.au

JOHN HUNTER HOSPITAL

Jenny O'Donnell CNC
Karen Cole STN
Michelle Eddington
Phone: (02) 4921 2000
HNELHD_JHHStomal@hnt.health.nsw.gov.au

HUNTER VALLEY PRIVATE HOSPITAL

Aileen Lincoln STN
Phone: (02) 4944 3777
Aileen.linc@healthecare.com.au

LAKE MACQUARIE PRIVATE HOSPITAL VACANT

Phone: (02) 4947 5262 Mon to Thurs.

LINGARD PRIVATE HOSPITAL

Aileen Lincoln STN
Phone: (02) 4969 6799 for an appointment.
Aileen.linc@hnt.health.nsw.gov.au

MAITLAND PUBLIC HOSPITAL

Fabia Fivesh@hnt.health.nsw.gov.au
Mara Wilson STN
Remedis.wilson@hnt.health.nsw.gov.au
Please Phone: (02) 4939 2000
Available Mon to Fri.

MAITLAND PRIVATE HOSPITAL VACANT

Phone: (02) 4921 2204

NEWCASTLE PRIVATE HOSPITAL

Jill Fairhall STN CNC
Phone: (02) 4941 8741

WALLSEND COMMUNITY HEALTH VACANT

Nash Street, Wallsend.
Phone: (02) 4924 6100

NORTH COAST

COFFS HARBOUR COMMUNITY NURSING HEALTH CAMPUS

Mandy Hawkins CNC, STN/Contraception
Phone: (02) 6656 7804
Serving the towns of Coffs Harbour, Dorrigo, Bellinger, Macksville and Woolgoolga.

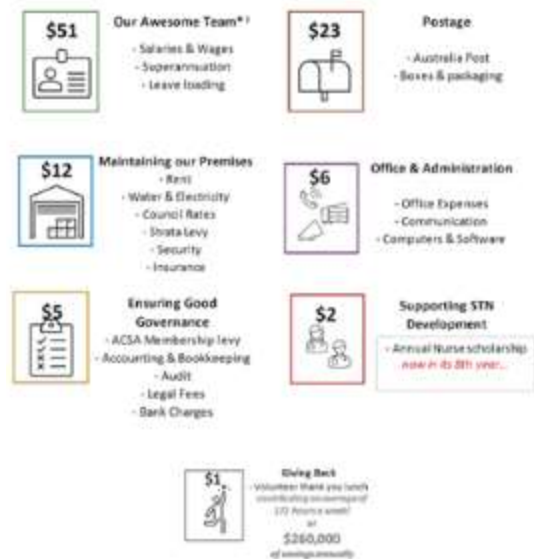
GRAFTON BASE HOSPITAL

Robyn Paterson STN
Phone: (02) 6640 2222
Robyn.Paterson@health.nsw.gov.au

FINANCE

Demystifying our Financials

ONL is committed to transparency over how we spend Members funds | for every \$100 we spend...



Communication - website

<https://ostomynsw.org.au>



[HOME](#) [ABOUT](#) [MEMBERS](#) [RESOURCES](#) [FORMS](#) [SOCIAL MEDIA](#) [WELFARE PRESENTATIONS](#) [CONTACT](#)

[DONATE NOW](#)



NEWS

[Help us reach our goal of \\$150K](#)

We are kindly asking for help to reach our \$150K donation goal this financial year. Donations allow us to continue providing passionate Stomal Therapy Nurses (STNs) with specialised education and our members with access to qualified STNs.

To continue this service, we are reliant on the continuous generosity of our board members, volunteers, consultants, ostomates and their families. We kindly ask you to [make a donation here](#).

Thank you for helping us to reach our fundraising goal for 2022/23!

[Orders being dispatched as per normal - October 2022 update](#)

(Updated Wednesday 5th October 2022)

Ostomy NSW is continuing to process orders and dispatch as per normal with our distribution team. Australia Post continue to pick up daily and their delivery to residential is currently 2-3 days from our dispatch. We will keep you informed of any changes. Please continue to send enquiries to orders@ostomynsw.org.au as our emails can be accessed remotely if there are future changes.

Online order form

https://www.ostomynsw.org.au/order_form18.php

Delivery timeframes

Please allow 8 to 10 working days for delivery on orders. (This includes delays due to COVID-19).
We can often achieve better during the middle of the month.

Pick-up not yet available

Your safety remains our top priority. Please note that due to the COVID-19 pandemic and its associated restrictions, pick-up orders are not yet available. This is to ensure the safety of the ONL community and to protect our most vulnerable members, staff and volunteers. Postage and handling fee of \$15 will be charged. Payments can be made by Debit Card, Credit Card, Direct Debit, Cheque or Money Order.

Click To Boot

We have trialled Click To Boot and this has worked well for some of our members. If you wish to use this service, please nominate this on your order. We require an email address and mobile phone number and will send you details if your order is available using click to boot. This service has a \$5 fee.

Medicare Number required with your online order

It is now compulsory to provide your current 11 digit Medicare number to enable ONL to claim on your behalf.

The 11 digits are the 10 digit sequence on the top of your card, the 11th digit is alongside your name.

Example: 1234 56789 1

1 - My Name

Becomes 12345678911 (no spaces or dashes).

Thank you for your assistance - Ostomy NSW team.



Order Online Now

The Stoma Appliance Scheme assists Australian residents who have undergone stoma surgery and is a national program of the Pharmaceutical Benefits Scheme. <more>



Donate Now

ONL is reliant on donations and volunteers. If you can volunteer at ONL, on a regular basis please contact our office. Donations, including bequests, are tax deductible. <more>



Company Notices

ONL Company Notices including AGM. <more>

Online ordering is preferred



HOME ABOUT MEMBERS RESOURCES FORMS SOCIAL MEDIA CONTACT

DONATE NOW

Online Order Form

Please read our Coronavirus COVID-19 response to members on our Home page before completing your order.

First Name: *

Last Name: *

Email: *

Phone: *

Member Number: *

*Your Medicare Number: (10 digits)

*Position on Medicare card: (alongside your name)

Medicare Expiry Date: /

Pension/Concession number (if applicable)

Pension/Concession Expiry Date:

Delivery Method:

- Post
- Pickup from Monro Ave
- Pickup from Princes Hwy

Delivery Address: (for Post option above)

Please allow Australia Post up to 10 working days to deliver your order.

Ostomy Orders

From: Ostomy Info
Sent: Monday, 30 November 2020 1:05 PM
To: Ostomy Orders
Subject: ONL Web Order Form

Hi ONL,

This email is the result of someone completing the Order Form on your website. Their details are as follows:

Name: Stephen Lardner
Email: stephen@ostomynsw.org.au
Phone: 95421300
Member Number: 987632
Medicare Number: 12345678911
Medicare Expiry Date: 02/2025
Delivery Method: Post
Delivery Address: TEST order, from here!

PRODUCTS ORDERED:

#1

Brand: ONL
Product Code: ABC
Description:
Quantity: 10

#2

Brand: ONL
Product Code: XYZ
Description:
Quantity: 5

Supplies to be purchased or Special Instructions:
TEST ONLY!!

Amount Paid:
Date Paid:

** With compliments of your ONL Website **

Email ordering is also good...

Ostomy Orders

From: Member's email address
Sent: Tuesday, 16 April 2019 2:12 PM
To: Ostomy Orders
Subject: Order for Member name Member number

Hi,

I would like to place an order for the following items to be sent to:

- Member's name and member number
- Address of where to be sent
- Medicare number: 1234 567891 1 valid to: 09 26

Dansac Nova 802-45 closed, clear pre-cut hole 45mm (supplier code DAN 802-45) x 90 units (3 boxes)

Welland WAD060 adhesive remover wipes (supplier code WAD060) x 60 units (1 packet)

Dansac 71000-0010 travel tissues (supplier code DA 71000-0010) x 50 units (5 packets)

Thank you,



OSTOMY NSW LTD
PO BOX 3068
KIRRAWEE NSW 2232
Tel : 02 9542 1300
Fax: 02 9542 1400



Ms. N. MEMBER
1 STREET ROAD
KIRRAWEE NSW 2232

EMAIL: new.member@bigpond.com
MOBILI 0400 123 456

Member No: **12345X**

Delivery
NSW

Packing form : 26/04/2022

*** Membership Fees for 2022/23 are soon due ***
Full membership \$70
Concession \$60
Membership fees must be paid by **1st July 2022**.
Thank you for your prompt attention to payments.

The balance of your account, after any costs associated with this order is \$62.00.

You may use the reverse of this form to order again when you next require supplies.
Fill in the order form and then fax to (02) 9542 1400, mail to the address above or scan and email to orders@ostomynsw.org.au.

The following products are enclosed

Supplier Item No	Supplier	Description	Units	Packets	Maximum
402532	CC	STOMAHESIVE 402532 SYS. 2 STD. DRAINABLE 38MM	60	6 pkt	60
125143	CC	STOMAHESIVE 125143 SYS. 2 WAFERS 38MM	5	1 pkt	30
183910	CC	STOMAHESIVE 183910 PASTE 60G	1	1 pkt	3

Front

See other side for order form

Version: Oct 2021



ORDER FORM

PO BOX 3068
KIRRAWEE 2232
Phone: 02 9542 1300
Fax: 02 9542 1400

Hours of Operation
We are open to members 4 days a week only, Monday to Thursday.
Telephone lines open 8.00 am to 4.30 pm

Email: orders@ostomynsw.org.au

Please complete all relevant information

Received

Name		Member No.	
Medicare Number		Ref No.	Expiry Date: ____ / ____ / ____
Delivery Address			
Post Code			
Delivery Method			
Post <input type="checkbox"/>	Pick up <input type="checkbox"/>		** NOT CURRENTLY AVAILABLE **
Payment Method (Do not send cash)		Amount Paid \$	
Cheque <input type="checkbox"/>	Money Order <input type="checkbox"/>	Credit Card <input type="checkbox"/>	Direct Debit <input type="checkbox"/>
		Date Paid ____ / ____ / ____	
BSB 112-879, Account No. 456643389			
Identify this with member number and a word describing the payment (e.g. "Postage" or "Fees" or "Donation")			
Please charge my credit card (minimum \$45.00)			
(Only Mastercard and Visa are accepted and the minimum amount is equal to 3 postal deliveries)			
Name on card		Expiry Date ____ / ____	
Card No. ____ / ____ / ____		CVC No. (get 3 digits on back of card)	
Brand	Product Code	Description	Quantity

Back

Write here any supplies to be purchased or any special instructions for delivery of your order:

Please allow Australia Post up to 10 working days to deliver your order, subject to your location.



OSTOMY NSW LTD
PO BOX 3068
KIRRAWEE NSW 2232
Tel : 02 9542 1300
Fax: 02 9542 1400



Ms. N. MEMBER
1 STREET ROAD
KIRRAWEE NSW 2232

EMAIL: new.member@bigpond.com
MOBILI 0400 123 456

Member No: **12345X**

Delivery
NSW

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Please complete all relevant information

Received

Name		Member No.	
Medicare Number		Expiry Date: ____ / ____ / ____	
Delivery Address			
Post Code			
Delivery Method			
Post <input type="checkbox"/>	Pick up <input type="checkbox"/>		** NOT CURRENTLY AVAILABLE **
Payment Method (Do not send cash)		Amount Paid \$	
Cheque <input type="checkbox"/>	Money Order <input type="checkbox"/>	Credit Card <input type="checkbox"/>	Direct Debit <input type="checkbox"/>
		Date Paid ____ / ____ / ____	
BSB 112-879, Account No. 456643389			
Identify this with member number and a word describing the payment (e.g. "Postage" or "Fees" or "Donation")			
Please charge my credit card (minimum \$45.00)			
(Only Mastercard and Visa are accepted and the minimum amount is equal to 3 postal deliveries)			
Name on card		Expiry Date	
Card No.		CVC No. (get 3 digits on back of card)	
Brand	Product Code	Description	Quantity

Back

Write here any supplies to be purchased or any special instructions for delivery of your order:

Please allow Australia Post up to 10 working days to deliver your order, subject to your location.

Order assistance

HANDY HINTS:



PLEASE DON'T:

- Simply forward your last e-mail with "see below"
- Leave off your product codes
- Attach a photo of your order form unless you can attach it as a jpeg file (not an image in the body text of the email which often occurs with iphones and ipads)



PLEASE DO:

- Send us a fresh order every time
 - Write clearly if you are hand-writing it
 - Include all the details requested on the order form
- Example of an effective email order with details in the body of the email. There is no need to attach an order form when the information is this clear.



NSW Stoma Limited

Mary Egan - General Manager



What is NSW Stoma?



A charitable organisation founded for the rehabilitation of people who have undergone surgery to form a stoma.

Our mission

NSW Stoma is a not-for-profit, member-based organisation that aims to improve quality of life for ostomates by providing support, representation, information and medical supplies.

The role of NSW Stoma



- ▶ Entrusted by the Australian Government to issue appliances and pharmaceuticals on their behalf, free of charge under the guidelines of the National Health Scheme and known as the Stoma Appliance Scheme (SAS)
- ▶ Provision of information and resources through our website – nswstoma.org.au and our journal and monthly Zoom meetings.
- ▶ Education Days – an opportunity to meet other ostomates, suppliers and Stomal Therapy Nurses
- ▶ Stomal Therapy clinic – (in person, phone & email)
- ▶ We also provide representation to Government nationally through

The Australian Council of Stoma Associations



Stomal Therapist Anne Marie Lyons

NSW Stoma Ltd Stomal Therapy Clinic

Thursdays 11am – 1pm

To make an appointment please email or text to:

Anne Marie Lyons STN

Mob: 0468 582 951

Email: stomanurse@nswstoma.org.au



Communications

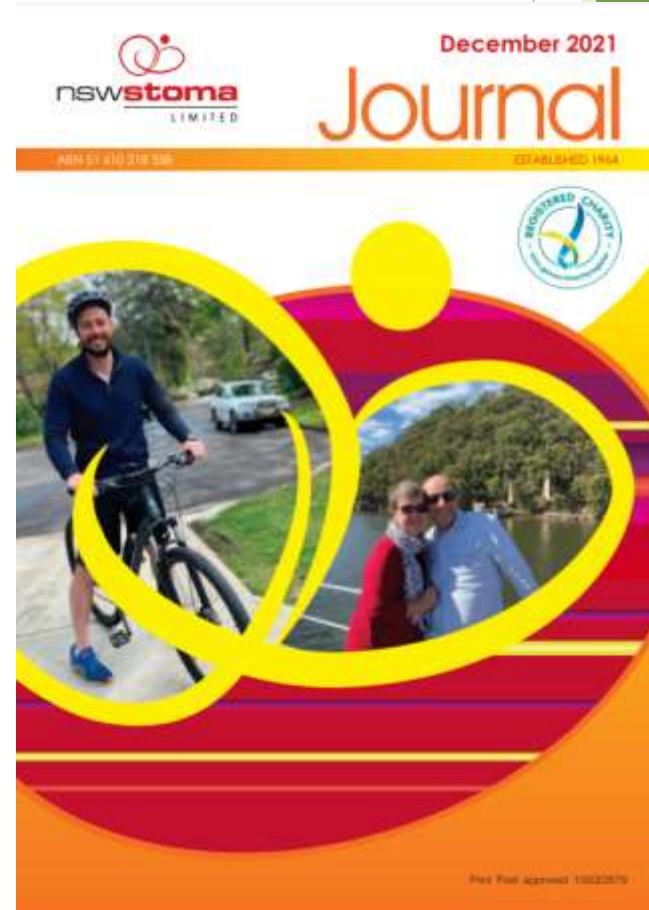


Monthly Member meetings via Zoom



NSW Stoma Journal

If you like to read other ostomates stories, think about writing your own? Whether a new member or a veteran we love to hear from you. Everyone has a story to tell and your story can help others on their stoma journey.



Orders



Order Processing Times



- Currently about 3,897 items on the SAS. We can't stock them all.
- Please allow a **minimum** of 5 business/working days from the day we receive the order to process and dispatch.
- Orders are sent using Australia Posts eParcel service and delivery times vary according to location. Alternatively, you can collect your order from our Stanmore location.
- Orders are processed in the order in which they are received and in the month the supply is for.
- Orders for the current month must be received by the 25th of that month to ensure we have time to process your order before the end of the month.

Ordering - online



► <https://www.nswstoma.org.au/online-order-form/>

Member Number <i>(Required)</i>	Order for the Month
<input type="text"/>	<input type="text"/>

Please indicate which month this order is for

Name <i>(Required)</i>	
<input type="text"/>	<input type="text"/>
First	Last

Email <i>(Required)</i>	Phc
<input type="text"/>	<input type="text"/>

Your Medicare Number (10 digits)	Pos
<input type="text"/>	<input type="text"/>



Email/post/fax

- ▶ Download our interactive form:
<https://www.nswstoma.org.au/becoming-a-member/forms/>
- ▶ Or simply write your order in the body of the email
- ▶ Make sure you include your membership number
- ▶ Include your Medicare number (not necessary if we have a copy of your card on file)
- ▶ The brand, code & quantity of the products you require



NSW Stoma Delivery Docket



NSW STOMA Ltd.
Unit 5, 7-29 Bridge Road
Stanmore
NSW2048
<http://www.nswstoma.org.au>
+61 2 95654315

Delivery No.: 84812
Order No.: 87597
Your Reference: 2022-06-17

Order for month(s): June, 2022

Delivery to: MARY SMITH (111111)
UNIT 5 / 7-29 BRIDGE RD
STANMORE NSW 2048



Delivery method: Post

Items for stoma(s): 111111L

Item Description	Item Code	Quantity In Pack	No of Packs	Total Issue
Coloplast New SenSura Mio 1 Pce -Bag	10883	30	3	90
1 Month Standard Postage	11POST_STD	1	1	1
Coloplast Brava No Sting Adhesive Remover Spray	12010	1	2	2
Coloplast Brava Skin Cleanser Wipes	12080	15	7	105
Total				

Account information

Remaining Postage Balance	\$52.00
Membership paid to	30 Jun 2023



Dear members,

As all membership renewals are due by 30th June 2022, we are currently receiving a high volume and it may take us up to 2 weeks to process your renewal. Thank you for your patience at this time.

For the latest information on our COVID-19 response please see our website: nswstoma.org.au.
If you wish to collect your order please refer to our website for information and collection times.

For further information or enquiries please email: info@nswstoma.org.au.
Please email orders to orders@nswstoma.org.au or use our new online form to submit your order.
You can also pay us using our online payment form.

PLEASE ADDRESS ALL MAIL TO: NSW STOMA LTD, PO BOX 164, CAMPERDOWN NSW 1450

Volunteers: We are looking for volunteers. For more information and how to apply go to:
<https://www.nswstoma.org.au/volunteers.html> or email volunteer@nswstoma.org.au.

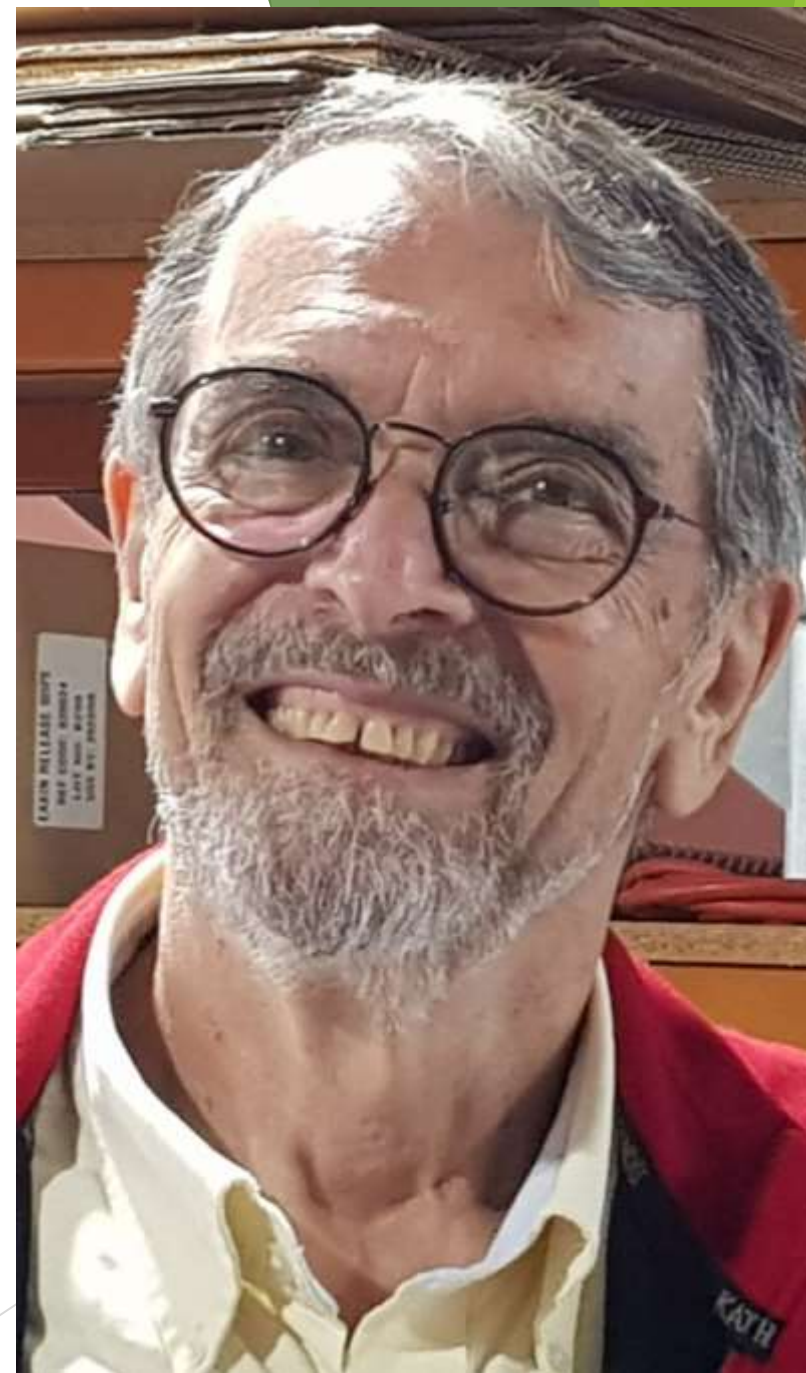
NSW Stoma Ltd

Things to remember.

- **What happens when you over order?**
- Can cause a shortage and adversely affect all members.
- It also leads to wastage and places unnecessary burden on the Stoma Appliance Scheme.
- Stock piling can leave you with sub optimal adhesion of the pouch as they do lose their adhesiveness over a period.
- Always try and keep your supplies in a cool area, again for protection of adhesion.










nswstoma
LIMITED



Volunteering

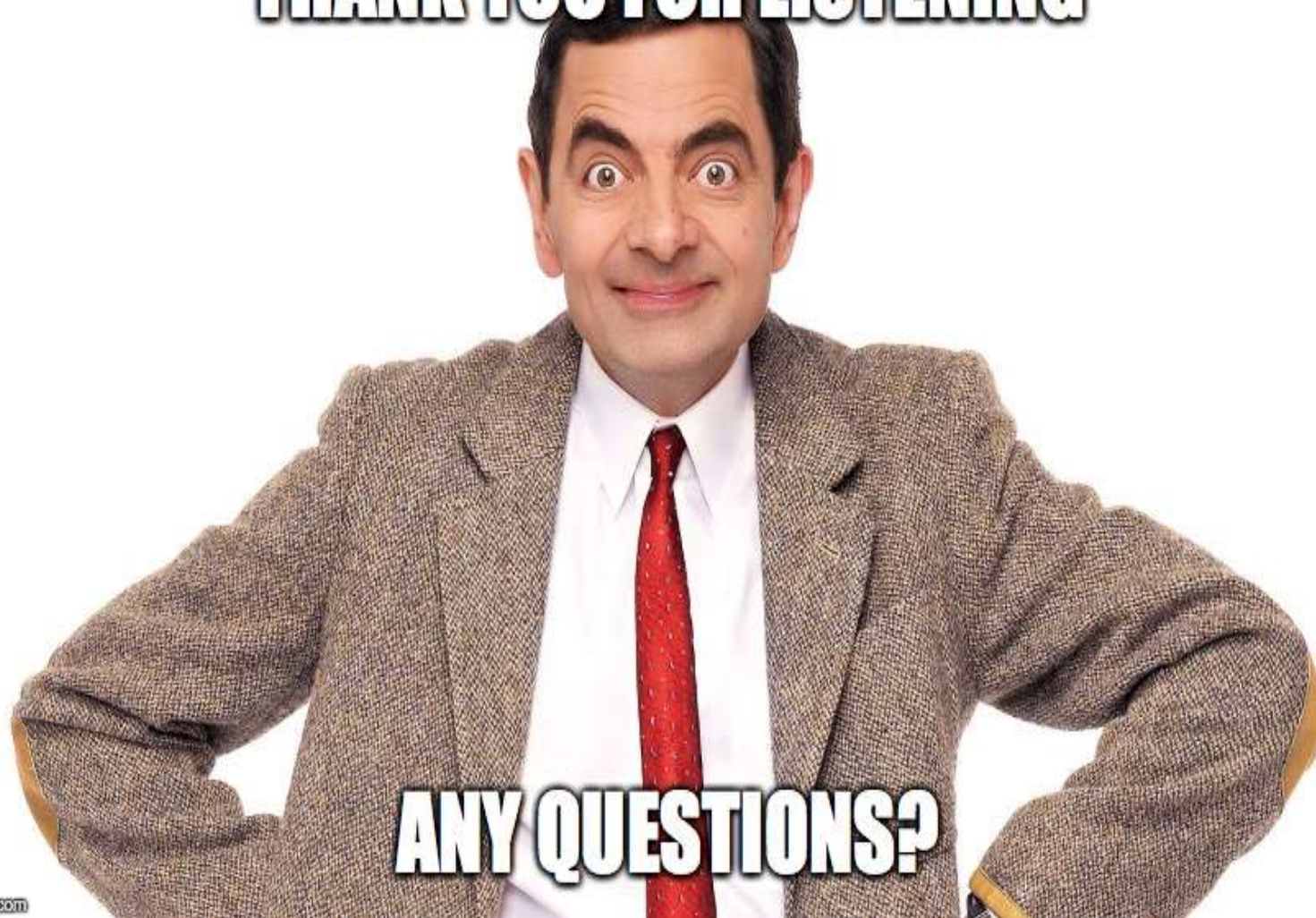


- We want you!
- We are looking for volunteers to fill a variety of roles.
- Interested?

<https://www.nswstoma.org.au/volunteers/>



THANK YOU FOR LISTENING



ANY QUESTIONS?





Stoma Appliance Scheme (SAS)



Australian Government
Department of Health

Stoma Appliance Scheme

Operational Guidelines

Stoma Appliance Scheme (SAS)

2. Roles of the Department, DHS - Medicare, ASCA & Associations

2.2 Department of Health and Aged Care

Responsible for the SAS in making policy decisions and negotiating the listing price of stoma related products with suppliers. The Department also has responsibility for the SPAP (Stoma Product Assessment Panel).

2.3 Services Australia (through Medicare)

Responsible for the processing and payment of claims lodged for by Associations.

Stoma Appliance Scheme (SAS)

2.4 ACSA (Australian Council of Stoma Associations)

represents the interests of all 20 regional Associations across Australia.

2.5 Associations

Associations are not-for-profit, non-Government, self-help organisations which distribute stoma related (SAS) products and provide information, encouragement and emotional support to their members. Stoma associations are responsible for ensuring all orders and claims meet SAS requirements.

Stoma Associations administer the SAS

Annual Membership Fee

2.6 Stoma Appliance Scheme Participants (Ostomates)

Must be a member of an approved stoma association and should be familiar with the policies and procedures of their association with regard to ordering SAS supplies.

Participants are required to pay any costs not met by the scheme e.g. postage & handling fees

5.1 Stoma Appliance Scheme Access Fee -is payable to the Stoma Association where the member usually obtains their stoma-related products. **The fee is compulsory.**

5.2 Association Membership Fee Both Ostomy NSW & NSW Stoma charge a combined fee covering both the Access Fee and association membership. Both are paid annually and due on 30th June each year.

7. Supply of stoma-related products to members

7.1 The SAS Schedule

Lists all products, pack size, group classification, maximum issue quantities and any product subject to additional restrictions.

7.2 Supply Limits

7.2.1 Ordering supplies from more than one group listed on the schedule

When supplies are requested from two or more different sub-groups, but for which the products serve the same purpose, ***the maximum supplied from each group must be reduced accordingly.***

7.2.2 Subsequent requests

If a member has not ordered under a monthly ordering cycle, they are not entitled to add that supply to subsequent orders.

7. Supply of stoma-related products to members

7.2.4 Maximum quantities

Products must be supplied within the limits described in the schedule.

Additional Supplies

Clinical Reasons

Members Stomal Therapy Nurse (STN) or medical practitioner can complete a PB050 - Application for additional supplies - where a clinical need exists and is valid for up to six months.

Holidays

Members are entitled to have up to six months supply if travelling overseas - and if more than 2 months supply is required, you must supply proof of travel and complete a PB050 form.

List of stoma appliances

- ❖ **3897 items available (1/5/22) Allowance**
 - ❖ Group 1 - one-piece closed 60 or 90
 - ❖ Group 2 - one-piece drainable 30
 - ❖ Group 3 - one-piece urostomy 30, 40 or 60
 - ❖ Group 4 - two-piece baseplate 20 or 30
 - ❖ Group 5 - two-piece closed 90
 - ❖ Group 6 - two-piece drainable 30 or 60
 - ❖ Group 7 - two-piece urostomy 60
 - ❖ Group 8 - alternative systems (stoppers, irrigation kits, catheters)
 - ❖ Group 9 - accessories (sprays, garments, wipes, tapes, frames, deodorants, seals...)
 - ❖ Group 10 - paediatric 60
 - ❖ Group 11 - fistulae 10 or 20
-

Stoma Appliance Scheme Schedule

<https://www.health.gov.au/resources/apps-and-tools/stoma-appliance-scheme/schedule>

Q Company Code	Q Brand Name	Q Group ID	Q SAS Code	Q Max Qty
001-06-040	3M Cavilon Durable	01a	3500F	1 per month
001-08-040	3M No Sting	01b	3502H	1 per year
001-10-040	Ainscorp Salts Adhesive Remover Spray	01c	3503J	2 per month
001-12-040	Ainscorp Salts Adhesive Remover Wipes	02a	3504K	2 per year
001-14-040	Ainscorp Salts Adjustable Ostomy Belt	02b	3506M	3 per month
001-16-040	Ainscorp Salts Aloe Rings	03a	3508P	3 per year

You can also download a spreadsheet. We recommend you consult with your stomal therapy nurse before changing your products. Your STN is best placed to advise on the most suitable products for you and your stoma.

How to read the schedule

Group ID	SAS Code	Company Code	Brand Name	Product Description	Pack Size	Maximum Qty Monthly (m) Annual (a)
01a	3582M	3192	Hollister Compact	opaque, cap, 100ml, 1mm, hyc	30	60m
01a	3582M	3193	Hollister Compact	opaque, cap, 100ml, 1mm, hyc	30	60m
01a	3582M	3194	Hollister Compact	opaque, cap, 100ml, 1mm, hyc	30	60m
02a	3732K	46106	Coloplast Alterna Comfort	single carbon filter, opaque wi	30	30m
02a	3732K	46109	Coloplast Alterna Comfort	single carbon filter, opaque wi	30	30m
02a	3732K	46110	Coloplast Alterna Comfort	single carbon filter, opaque wi	30	30m
09d	3522J	37443	ConvaTec ConvaCare	adhesive remover wipes,	100	60m
09d	3542K	403100	Smith & Nephew Remove	adhesive remover wipes,	50	60m
09d	3554C	7760	Hollister Adapt	Universal remover wipes, no s	50	700a

Master Locksmith Access Key (MLAK)

The Master Locksmiths Access Key (MLAK) enables people with disabilities to gain 24/7 access to a network of public facilities.

The MLAK system has been fitted to elevators at railway stations, accessible toilets in Council municipalities and National Parks and in adaptive playground equipment (Liberty Swing - see below) across Australia.

People with a disability are able to purchase an MLAK master key.

People With a Stoma are Eligible!

Your Stoma Association can authorise the application for you.

To get a MLAK key please download the application: [Application Form](#)

<https://www.masterlocksmiths.com.au/content/MLAK%20ORDER%20FORM%20MLAK%202017-Final.pdf>







THANK
YOU